

Fiserv Credit Union Division Signs Six New Core Clients



For more information contact:
Alicia Bell
Director of Communications
Fiserv Credit Union Division
469-287-3709
alicia.bell@fiserv.com

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New clients cite ease of use, increased efficiency and tight integration as key decision factors

Brookfield, Wis., October 29, 2008 – Fiserv, Inc. (NASDAQ: FISV), a leading provider of information technology services to the financial industry, and the largest provider of business-driven technology solutions for credit unions, announced today that it has signed six credit union clients to core processing contracts for its Premier, OnCU and Advantage data processing systems. The company will also transition two clients to different Fiserv core systems. In addition, all of the credit unions have chosen a wide range of Fiserv's value-added solutions including EFT services, Virtual Branch® Internet banking, Wisdom™ accounting tools, ConvergeIVR audio response and a host of best-of-breed products to streamline workflows and drive efficiencies across the enterprise.

"Through the integrated Credit Union Division, Fiserv clients have a single source for the results-oriented technology that helps them succeed, which explains why one in every three U.S. credit unions has chosen Fiserv as the core technology partner that can help them address the business issues of increasing efficiency, mitigating risk and driving growth," said Jeff Givens, senior vice president and national sales manager, Fiserv Credit Union Division. "These recent agreements illustrate how discriminating credit unions of all sizes recognize the value that Fiserv technology brings to their institution. The repeated selection of our service bureau systems reinforces our position as the number one provider of service bureau platforms for credit unions, while the value-add solutions we will deliver enable these institutions to create their own formulas for success."

The division's newest core system signings include:

-Miami Firefighters Federal Credit Union of Miami, Fla. has chosen the Fiserv Premier system to meet their core processing needs well into the future. Citing system performance, vendor support, and Fiserv's corporate stability as decision factors, the credit union also selected a wide range of value-add solutions including e-ficiencysm document archiving, Virtual Branch Internet banking with online lending and bill pay, electronic statements, Wisdom accounting suite and Fiserv EFT services for debit card transactions.

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“The capabilities of the Premier system and the portfolio of add-on solutions will enable us to offer the same services as much larger institutions,” said Grant Sheehan, chief executive officer, Miami Firefighters Federal Credit Union. “The integration between the core and other systems is remarkable.”

-Knoxville Post Office Credit Union of Knoxville, Tenn. will also convert to the Fiserv Premier system. In addition, the credit union has chosen a host of value-add solutions including Virtual Branch Internet banking with online lending and bill pay, electronic statements, Wisdom GL, NARC audio response, e-ficiency document imaging and other solutions from Fiserv’s extensive product portfolio.

“We are very excited about the capabilities the Premier system will add to our credit union,” said Linda Childs, chief executive officer, Knoxville Post Office Credit Union. “We can now offer new products and services that will foster growth and enable us to provide better service to our members.”

-Amoco East Texas Federal Credit Union of Longview, Texas will convert to the OnCU system. Key decision factors included increased front- and back-office efficiencies and a valued relationship with Fiserv.

“The OnCU platform will streamline our disaster recovery objectives and eliminate our end-of-day processing,” said Janice Mills, chief executive officer, Amoco East Texas FCU. “The Windows-based technology is easy to use and will simplify many of our internal processes.”

-Canandaigua Federal Credit Union of Canandaigua, N.Y. has chosen the OnCU system for its cost effectiveness, functionality and availability of a complete solution from a single vendor. In addition, the credit union added Fiserv EFT services for debit card processing, Virtual Branch Internet banking, Wisdom accounting suite including the 5300 Call Report Assistant, Paytraxx™ bill payment, iSwitchKit for online account opening, and the MyMoney™ application allowing Facebook users to conduct credit union transactions from their Facebook home page.

“With this complete OnCU solution, we have the technologies we need to compete against larger banks and credit unions and position ourselves as innovators,” said Barry Stilwell, chief executive officer, Canandaigua FCU. “Our new technology package will enable us to attract new and younger members, open accounts online and streamline many of our teller and lending operations.”

-Grand Adirondack Federal Credit Union of New York, N.Y. has chosen to deploy the OnCU platform as their first core data processing system. Seeking an easy-to-use system in a service bureau environment to handle their anticipated growth, the credit union said that they didn’t even consider other vendors because they wanted to work with Fiserv, the leading provider of technology for credit unions. Price, ease of use and trust in the Fiserv name were influential in their decision.

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-New Century Federal Credit Union of Joliet, Ill. has chosen to convert to Fiserv's Advantage core processing solution. Seeking a technology partner with solid core systems and a large suite of product options, the credit union also chose the ConvergeVR audio response system for advanced telephone banking capabilities, and paperless office for efficient document imaging and archiving.

"The Advantage system gives us state-of-the-art technology that is well integrated with our third-party products," said Terry Shuff, chief executive officer, New Century FCU. "This solution will automate many of our current manual processes and allow us to have a paperless office."

In addition to these new client relationships, two existing credit union clients chose to implement a new core processing solution from Fiserv to meet their evolving business needs. **Central Florida Postal Credit Union** of Orlando, Fla. will convert to the Fiserv Premier system and has opted for several efficiency enhancing features including Virtual Branch online banking with integrated bill pay, plus audio response and ID image capture. Their goals include back-office automation, card servicing integration, automated collections tracking, and more efficient cross-selling of products and services.

Dane County Credit Union of Madison, Wis. has opted to convert to the Fiserv Premier platform because of the system's ease-of-use and superior integration with Fiserv's broad portfolio of value-add solutions. The credit union will also deploy Fiserv EFT services for ATM, and debit card processing; Virtual Branch Internet banking with integrated bill pay; Wisdom ALM, Investments and 5300 Call Report Assistant; e-ficiency document archiving; and Personix card ordering services.

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported nearly \$4 billion in total revenue from continuing operations for 2007. For more information, please visit www.fiserv.com.

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Fiserv Corporate Contact:

Lori Stafford-Thomas

Assistant Vice President Corp. External Comm.

Fiserv, Inc.

262-879-5130

lori.stafford@fiserv.com