

# Fiserv Credit Union Division Signs Five New Core Clients



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New clients cite efficiency-boosting technologies and breadth of value-add products as key decision factors

**Brookfield, Wis., July 22, 2008** – Fiserv, Inc. (NASDAQ: FISV), a leading provider of information technology services to the financial industry, announced that it has signed five credit union clients to core processing contracts. In addition to choosing Fiserv as their core solution provider, the newest Fiserv clients have chosen value-added solutions such as the Virtual Branch® Internet banking suite, accounting tools from the Wisdom™ Financial Management suite and ConvergeIVR audio response.

“Credit unions seeking an efficiency-boosting core solution and the complementary products required to enhance competitiveness in today’s markets are looking to Fiserv because of the depth and breadth of leading-edge technologies we have to offer, coupled with our world-class reputation for superior service,” said Jeff Givens, senior vice president and national sales manager, Fiserv Credit Union Division. “At Fiserv, with our Credit Union unification strategy we have a large selection of innovative, value-add solutions to bring to the table. We now have Solutions Consultants working closely with our clients and prospective customers to consider the broad spectrum of products and services Fiserv has to offer and determine the right solutions for their individual business needs. As a result, we’re creating a unique mix of technology tools to serve each client and its members.”

The division’s newest core system signings include:

- **POLAM Federal Credit Union** of Los Angeles, California has chosen to implement the Fiserv Premier system, along with a diverse package of integrated value-add solutions including Loan Advantage, e-fichencysm, electronic signature capture, Virtual Branch, Paytraxx™ bill payment and ConfirmIT™ identity verification. POLAM FCU expects the Credit Union solutions suite to help them improve service and increase operational efficiencies as well as reduce paper storage, enhance loan functions and streamline document preparation.

“We are very impressed with the total Premier solution, including the enhanced new version of the core platform, as well as the tight integration with so many Fiserv products and best-in-class third-party solutions,” said Chris Hiller, chief executive officer, POLAM FCU.

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- **Cooperativa de Ahorro Credito de Santa Isabel** (CACSI) of Santa Isabel, Puerto Rico selected the Fiserv Reliance system, as well as complementary Fiserv solutions including Virtual Branch, Paytraxx™ bill payment and the ConvergeVR audio response solution.

"We look forward to moving toward a more efficient paperless environment, using electronic receipts, member identification and document archiving to serve our members faster," said CACSI chief executive officer Juan A. Leon Rodriguez. "The Virtual Branch home banking suite will help us to compete more effectively, and the availability of home banking, voice response, notices, forms and statements in both Spanish and English will be a major benefit for our members."

- **Southern Chautauqua Federal Credit Union** of Lakewood, New York, also chose Premier along with the Virtual Branch e-commerce suite, Wisdom Financial Management Suite, ConfirmIT and online debit card processing. As a community development financial institution committed to meeting the needs of the underserved and unbanked, Southern Chautauqua found Premier's flexible database a strong fit.

"The Premier database will give us the flexibility to collect, access, and act on the full breadth of data we need to be eligible for the grants that are critical to our success," said Southern Chautauqua chief executive officer John Felton. "At the same time, the Contact Manager solution will help us track non-financial member data that is vital to offering the level of personal service we need to compete."

- **Synergy Eastex Federal Credit Union** of Longview, Texas will make the move from in-house system to service bureau when it converts to the Fiserv OnCU system. Ease-of-use and the ability to outsource time-consuming IT administration were key factors in the decision, according to Belinda Landriault, manager of Synergy Eastex Credit Union.

"By moving to OnCU, we can free up time to serve members and reduce our back-office work, while simplifying our processes and improving efficiency," Landriault said. "The fact that we only heard positive comments from other OnCU clients reinforced that this was the right decision."

- **ACE Credit Union** of Mason City, Iowa has selected the CubicsPlus core processing system, which features Microsoft .NET® technology to deliver a modern look and feel that offers superior ease-of-use and training. The institution will leverage CubicsPlus along with the integrated ConfirmIT identify verification solution, disaster recovery tools and risk-reducing secure off-site data storage.

"We were impressed by the leading-edge technology features by the CubicsPlus system, as well as the professionalism of the service-minded staff who will deliver the solution to us," said Ellen Kay, chief executive officer, ACE Credit Union.

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## **About Fiserv, Inc.**

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported nearly \$4 billion in total revenue from continuing operations for 2007. For more information, please visit [www.fiserv.com](http://www.fiserv.com).

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