

# Fiserv Credit Union Division Signs Seven New U.S. Clients, Transfers Two Others



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## **Fiserv Credit Union Division Signs Seven New U.S. Clients, Transfers Two Others**

Virtual Branch internet banking suite and Fiserv EFT solutions are popular value-add options

**Brookfield, Wis., April 11, 2008** – Fiserv, Inc. (NASDAQ: FISV) announced today that it has signed seven new credit union clients in the U.S. to core processing contracts in the first quarter of 2008, while transitioning two additional clients from a current Fiserv in-house processor to a Fiserv service bureau solution. Core systems chosen by Fiserv's newest clients include IntegraSys Premier, Galaxy, CUSA Service Center and XP2, with many adding Fiserv complementary solutions including the Virtual Branch Internet banking suite and ATM and debit solutions from Fiserv EFT.

"The addition of seven new U.S. clients, in the first quarter alone, to the Fiserv credit union family is a testament to our diverse product offering and ability to span the needs of the entire credit union market through the collaboration enabled by our internal CU7 strategy," said Jeff Givens, senior vice president/national sales manager, Fiserv Credit Union Division. Through CU7, Fiserv has unified its seven credit union business lines to create a single connection for the broadest, most comprehensive portfolio of technology solutions in the credit union industry.

"Our newest clients also have opted to implement best-in-class, value-add solutions from Fiserv to improve members' online service experience, reduce manual work and the related costs and ensure the most secure and reliable EFT services," Givens added.

The division's seven new credit union clients include the following.

- Sterling Federal Credit Union of Sterling, Col. selected the Premier core system as well as Fiserv EFT debit card solutions and the Virtual Branch suite. "Premier is a fully integrated system that will allow us to streamline operations, eliminate multiple vendors and improve service to our members," said John Byczkowski, credit union chief executive officer.

- NWS Federal Credit Union of Yorktown, Va. chose Premier as well as four solutions from the Virtual Branch suite:

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Online Home Banking, Internet Lending, Electronic Bill Payment and Electronic Statements.

-NSF Federal Credit Union of Arlington, Va. chose the Fiserv Galaxy core system to serve its members. "We were looking for a strategic partner with the technology to help us acquire new members, retain existing members and add value for our membership," said Lynn Whalen, chief executive officer, NSF Federal Credit Union. "The Galaxy system will enable us to provide more options and benefits to our members, by supporting the delivery of innovative new products and services."

-Mattel Federal Credit Union of El Segundo, Calif. , chose the CUSA Service Center solution. The credit union is part of a CUSO with the City of Downey, CalCom, and CareConnections FCUs, all of which were under contract for the Fiserv CUSA solution and renewed those contracts concurrent with Mattel's signing.

-Riverfork Federal Credit Union of Grand Forks, N.D. selected CUSA Service Center to automate the lending process and add paperless solutions on the front line.

-Retail Employees Credit Union of Atlanta, Ga. selected CUSA Service Center as part of a move from in-house solution to service bureau environment. The credit union also added Virtual Branch for home banking and Paytraxx for bill payment, with a goal of providing the services that will help retain members through improved service delivery.

-Jefferson County Teachers' Credit Union of Birmingham, Ala., is moving from its current online provider to an in-house environment when it converts to the XP2 core system. The credit union chose XP2 for its open architecture and advanced features, including a browser-based front end with built-in contact management.

These new Fiserv clients are listed as current clients of OSI, Harland UltraData, EPL, CMC Flex and Real-Time Data.

In addition, two credit unions transitioned from a Fiserv in-house platform to the IntegraSys Premier service bureau solution, with a goal of outsourcing their core processing and avoiding the system administration required in an in-house system.

Those clients include Northwestern Mutual Credit Union of Milwaukee, Wisconsin and Port Arthur Teachers Credit Union of Port Arthur, Texas.

"Through the collaborative approach that is the foundation of our CU7 strategy, Fiserv is helping these clients evolve their technology direction in sync with their evolving business goals, enabling them to make a very smooth transition to a new platform that meets their current needs," Givens said.

### **About Fiserv, Inc.**

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing,

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electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported nearly \$4 billion in total revenue from continuing operations for 2007. For more information, please visit [www.fiserv.com](http://www.fiserv.com).

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